

Chris Alan White

Education

N.C. State University – Raleigh, N.C.

Bachelor of Science in Sport Management; Journalism Minor

December 2014

Experience

Group Area Host & Guest Services Representative - Durham Bulls Baseball Club - Durham, N.C.

April 2016 - Present

- Hosted fans and corporate personnel in various group areas at the ballpark, including party decks, picnic areas, boxes, and suite level. Promoted to work suite level in 2018.
- Managed Guest Services Center often during game days and was entrusted to run the center alone in just third week of first season on the job.
- Trained newcomers to get them acclimated to managing areas successfully, including Guest Services Center.
- Assisted with season ticket member giveaway pickup during 2021 season. Tasked to lead group of co-workers for a time, communicating any needs to manager, checking season ticket members in, and close down at the end of the day.
- Worked various events outside of Bulls regular season games - including ACC Baseball Championship, Nitro Circus, and WRAL Night of Lights.

Intern – Duke Homestead State Historic Site – Durham, N.C.

May – August 2014

- Greeted guests, informed them about activities to do on-site, and answered questions as needed.
- Led guided tours of historic area daily and aided staff with group visits.
- Researched and developed special project on Town Ball, which was archived for use in a future museum exhibit as well as site newsletter and social media.
- Performed clerical duties such as making cold calls for event donations, manning point of sale system in gift shop, and performing inventory of office and gift shop items.
- Assisted site maintenance person with various projects, including general upkeep and construction of gravel path to mitigate water runoff ponding.

Certifications

- Sensory Inclusion - KultureCity and Durham Bulls Baseball Club **Summer 2019**
- CHoPS Hospitality - Headway Workforce Solutions **Fall 2018**

Community Involvement

- Wyndham Championship **Fall 2015**
- Duke Homestead Events **Fall 2014 – 2015**
- Electric Run Raleigh **Fall 2013**
- North Carolina Senior Games State Finals **Fall 2010 – 2013**
- UNC-TV *Festival* Pledge Drive **Spring 2009**

Recognition

- Durham Bulls Employee of the Year **Summer 2018, 2019, 2021**
- Photography Featured by The Bulls of Durham **Summer 2020**
- Durham Bulls Guest Services Employee of the Homestand **Summer 2019**
- Photography Featured in N.C. State Alumni Association Calendar **Fall 2018**
- N.C. State Parks, Recreation and Tourism Diversity Symposium Presenter **Spring 2013**
- Photography Exhibited at North Carolina State Fair **Fall 2010 - Present**

Skills

- Guest Services and Customer Relations
- Working and Assisting with Events of Various Sizes
- Public Speaking
- iOS and macOS; Windows OS and Microsoft Office Suite; Adobe Muse and Adobe Spark
- Site Hosting on Blogger, WordPress, and Squarespace
- Social Media: Bloglovin', Facebook, Instagram, LinkedIn, Twitter, YouTube
- Writing and Editing of Various Media
- Photography: Digital, Film, iPhone; Photo/Video Editing; Basic Graphic Design

Misc. Activities

- First chair clarinetist in local orchestra.
- Amateur photographer and owner of online print store via Darkroom.
- Featured contributor on global creative platform, hitRECORD.
- Author of blog, *Reflections*, that has garnered more than 200,000 views in more than 20 countries worldwide.