

# Chris Alan White

## Education

### **N.C. State University – Raleigh, N.C.**

Bachelor of Science in Sport Management

**December 2014**

Journalism Minor

**December 2014**

## Experience

### **Hospitality Team - Durham Bulls Baseball Club - Durham, N.C.**

*April 2016 - Present*

- Hosted fans and corporate personnel in various group areas, including party decks, picnic areas, boxes, and suite level. Entrusted to work suite level for the first time in 2018.
- Managed Guest Services Center during game days and was entrusted to run the center alone in just third week on the job.
- Provided "Raving Fan" customer service by answering questions and addressing concerns as needed.
- Worked ACC Baseball Championships in both the suite level and Guest Services Center. Ensured guests, dignitaries, and media personnel had positive experiences during this time.

### **Intern – Duke Homestead State Historic Site – Durham, N.C.**

*May – August 2014*

- Greeted guests as they arrived, informed them on activities to do on-site, and answered questions as needed.
- Led guided tours of historic area for guests on a daily basis.
- Aided site staff with school visits by leading groups in games of Town Ball.
- Researched and developed special project on Town Ball. It was archived for use in a future museum exhibit as well as site newsletter and social media.
- Supported staff with set-up, clean-up, and historic demonstrations during site events.
- Performed clerical duties such as making cold calls for special event donations, manning point of sale system in gift shop, and performing inventory duties in office.
- Assisted site maintenance person with various projects including general upkeep and construction of a gravel path to mitigate water runoff ponding.

## **Certifications**

- Sensory Inclusion - KultureCity and Durham Bulls Baseball Club **Summer 2019**
- CHoPS Hospitality - Headway Workforce Solutions **Fall 2018**

## **Community Involvement**

- Wyndham Championship **Fall 2015**
- Duke Homestead Events **Fall 2014 – 2015**
- Electric Run – Raleigh **Fall 2013**
- Fuller Elementary School Fall Festival **Fall 2011**
- North Carolina Senior Games State Finals **Fall 2010 – 2013**
- UNC-TV *Festival* Pledge Drive **Spring 2009**

## **Recognition**

- Durham Bulls Guest Services Co-Employee of the Year **Summer 2019**
- Durham Bulls Guest Services Employee of the Homestand **Summer 2019**
- Photography in N.C. State Alumni Association Calendar **Fall 2018**
- Durham Bulls Employee of the Year **Summer 2018**
- Photography on HITRecord **Fall 2013**
- N.C. State Parks, Recreation and Tourism Diversity Symposium **Spring 2013**

## **Other Activities**

- First chair clarinetist in local orchestra
- Frequent contributor on global creative platform, HitRecord.
- Blog, *Reflections*, has garnered more than 200,000 views in more than 20 countries worldwide.