

Chris Alan White

Education

N.C. State University – Raleigh, N.C.

Bachelor of Science in Sport Management

December 2014

Journalism Minor

December 2014

Experience

Hospitality Team - Durham Bulls Baseball Club - Durham, N.C.

April 2016 - Present

- Hosted fans and corporate personnel in various group areas, including party decks, picnic areas, boxes, and suite level. Entrusted to work suite level for the first time in 2018.
- Managed the Guest Services Center during game days and was entrusted to run the center alone in just my third week on the job.
- Provided "Raving Fan" customer service by answering any guest questions and addressing concerns as needed.
- Worked ACC Baseball Championships in both the suite level and Guest Services Center and ensured guests, dignitaries, and media personnel had positive experiences during this time.

Intern – Duke Homestead State Historic Site – Durham, N.C.

May – August 2014

- Greeted guests as they arrived, informed them on activities to do on-site, and answered questions as needed.
- Led guided tours of the historic area for guests on a daily basis.
- Aided site staff with school visits by leading groups in games of Town Ball.
- Researched and developed a special project on Town Ball, which was archived for use in a future museum exhibit as well as newsletter and social media post.
- Supported staff during site events with set-up, clean-up, and historic demonstrations.
- Performed clerical duties such as making cold calls for special event donations, manning point of sale system in the gift shop, and keeping inventory.
- Assisted site maintenance person with various projects including general upkeep and construction of a gravel path to eliminate water runoff ponding.

Community Engagement

- Wyndham Championship **Fall 2015**
- Duke Homestead Events **Fall 2014 – 2015**
- Electric Run – Raleigh **Fall 2013**
- Fuller Elementary School Fall Festival **Fall 2011**
- North Carolina Senior Games State Finals **Fall 2010 – 2013**

Certifications

- Sensory Inclusion - KultureCity and Durham Bulls Baseball Club **Summer 2019**
- CHoPS Hospitality - Headway Workforce Solutions **Fall 2018**

Honors and Activities

- 2019 Durham Bulls Guest Services Co-Employee of the Year
- 2019 Durham Bulls Guest Services Employee of the Homestand
- 2018 Durham Bulls Employee of the Year
- 2013 N.C. State Parks, Recreation and Tourism Diversity Symposium Presenter
- Writing recognized in essay contest addressing the United Nations' Law of the Sea Treaty
- First chair clarinetist in local orchestra
- N.C. State Fair Exhibition participant since 2009
- Blog, *Reflections*, has garnered more than 200,000 page views from more than 20 countries worldwide